



Peace River Center was established in 1948 and is non-profit community mental health and victim services organization serving Polk, Hardee, and Highlands Counties. We offer a variety of programs including crisis stabilization, inpatient and outpatient services, a group home, substance use disorder services, mental illness recovery programs, and more.

**27,983** individuals from Polk, Hardee and Highlands Counties received behavioral health and victim services in **FY24**

## Mission and Vision

Peace River Center's **mission** is to engage, restore, and empower individuals in our community to reach their fullest potential. The **vision** of Peace River Center is to be a center of excellence for behavioral health and emotional wellness.

## Quick Facts

- Peace River Center has 400+ employees and more than 30 programs throughout Polk, Highlands and Hardee Counties
- We use more than 30 evidence-based practices
- Peace River Center operates two receiving facilities for Baker Acts serving individuals of all ages—including children ages 10 and under
- Our Mobile Crisis Response Team and psychiatric crisis line provides 24/7 immediate crisis intervention by phone, mobile response, or walk-in
- Peace River Center's Victim Services provides domestic and sexual violence survivors with free and confidential emergency shelter, support services, and more

## Core Values

**INTEGRITY**

**COMPASSION**

**ACCOUNTABILITY**

**RESPECT**

**EXCELLENCE**

Peace River Center strives to treat our members and the individuals we serve with integrity and compassion. We are accountable to our members and the clients we serve, treating them with the respect they deserve. Peace River Center is committed to being a center of excellence in our community.

## Accredited and Licensed



### BEHAVIORAL HEALTH NAVIGATION

**758** individuals received assistance which helped them discover available services, obtain referrals to care, and apply for benefits

### CRISIS SERVICES

#### CRISIS STABILIZATION UNITS

**2,891** adults and children received immediate psychiatric help at our Bartow or Lakeland Crisis Stabilization Units

#### MOBILE CRISIS RESPONSE TEAM

**14,182** individuals received immediate crisis support by calling our crisis line, visiting one of our Crisis Campuses, or through our Community Mobile Support Team (CMST), which works with local law enforcement on mental health related calls/cases.

### OUTPATIENT SERVICES

#### CARE COORDINATION

**327** individuals living with severe mental illness or emotional disturbance were linked to services that support their overall well-being

#### OUTPATIENT THERAPY

**5,840** clients worked with therapists to develop individualized treatment plans to help reach their mental health, wellness and recovery goals

#### MEDICATION MANAGEMENT

**5,458** individuals received medication management assistance and routine psychiatric evaluations

#### SUBSTANCE USE SERVICES

**332** individuals, families and others affected received substance use treatment and recovery-focused services

# FY24 PROGRAM IMPACT



## CHILDREN'S SERVICES

126 at-risk youth/young adults with a mental health or co-occurring substance use disorder received comprehensive, intensive treatment through **COMMUNITY ACTION TREATMENT (CAT) TEAM**

161 clients served by **HOME TO STAY** received in-home crisis intervention/stabilization through case management support as well as educational skills in an effort to keep their children in the home

437 children and their families received therapeutic treatment and case management support thanks to the **RESILIENCY TEAM**



## COMMUNITY-BASED SERVICES

50 parents facing child welfare involvement and experiencing substance use challenges received integrated support through **FAMILY INTENSIVE TREATMENT (FIT) TEAM**

112 people with a severe and persistent mental illness received comprehensive treatment, rehabilitation and support services through **FLORIDA ASSERTIVE COMMUNITY TREATMENT (FACT) TEAM**

51 adolescents and young adults who recently had unusual thoughts and behaviors received help achieving their goals for school, work and relationships thanks to our new program **ONTRACK**



## RECOVERY SERVICES

258 individuals were linked to community resources and received help planning and monitoring short and long-term recovery goals through **ADULT CASE MANAGEMENT**

170 individuals with a mental illness worked alongside staff to oversee clubhouse operations, build job skills and develop meaningful relationships at **CLUB SUCCESS**

433 individuals involved in the criminal justice system received community monitoring and resource linkage through **FORENSIC SERVICES**

62 clients received structured psychoeducation, group support, and help developing a variety of life skills at **PSYCHOSOCIAL REHABILITATION SERVICES (PSR)**



## RESIDENTIAL SERVICES

34 individuals had affordable, quality **HOUSING** through PRC's Group Home and Apartments

78 high-risk patients received extended psychiatric rehabilitation in our **SHORT-TERM RESIDENTIAL TREATMENT FACILITY**, a safe and therapeutic environment

## WELLNESS SERVICES

498 clients received primary health care services at our **WELLNESS CLINIC**

1,921 **INTEGRATED HEALTH CARE SERVICES** provided to meet clients' behavioral health and physical health needs through our Wellness Clinic

## VICTIM SERVICES

361 adults and children utilized **DOMESTIC VIOLENCE SHELTER SERVICES** while 532 individuals received community-based services including safety planning, etc.

722 Sexual Violence Crisis Calls were answered through our **RAPE RECOVERY PROGRAM** and 144 individuals received additional sexual assault support services